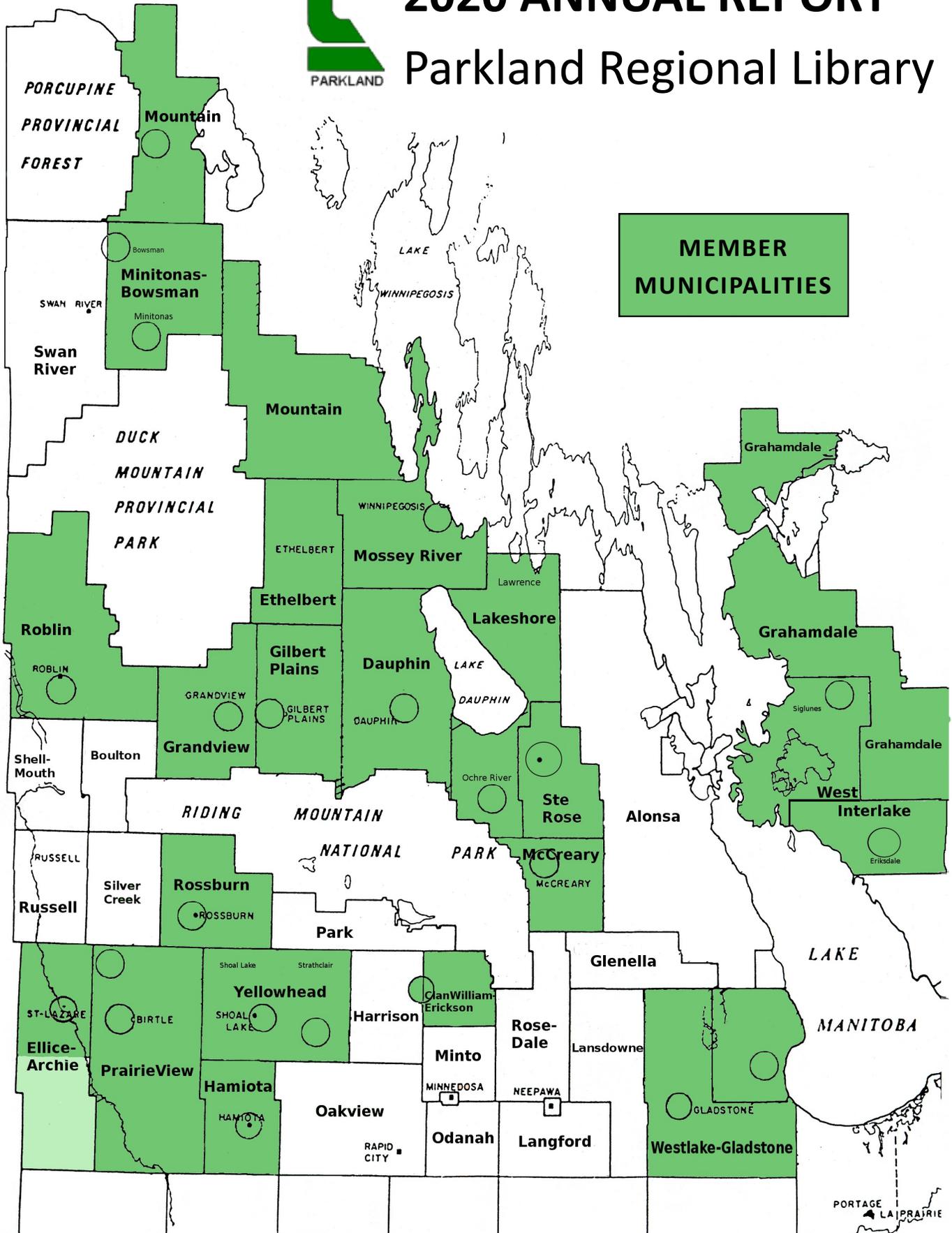




# 2020 ANNUAL REPORT

## Parkland Regional Library



## Chairperson's Report

The Parkland Regional Library serves 21 municipalities and operates 23 libraries. Even with the closure of libraries in the spring of 2020, our organization was able to pivot and deliver the best library service possible in compliance with health restrictions aimed at keeping our communities safe. Our librarians were leaders in working together to safely serve our patrons. We are proud that we were able to keep our team busy and employed.

Due to the temporary closure last spring, and limitations associated with curbside service, our circulation patterns were affected. Overall, physical circulation decreased by 38%. However, we feel confident that while there are probably permanent changes, such as increased demand for online services, we will see access to our physical collection continue to rebound. We believe our customers feel confident in our ability to safely provide library service. There is nothing like holding an actual book in your hands. The fact that our memberships increased by 5.28% is also noteworthy. This demonstrates increased demand for local library service.

We increased our electronic resources budget to align with an increase in demand for e-books and e-audio books. Overall, eLibraries circulation increased by 27%. We saw a 47% increase in Kanopy usage, our online streaming service. We also invested in Creativebug, which provides unlimited access to creative instructional classes. At the very end of the year, we secured a Safe At Home Grant that allowed us to subscribe to an online magazine and newspaper service. PressReaders provides access to more than 7,000 global publications in more than 60 languages.

Costs and funding pressures will continue to be a challenge for libraries. We were grateful for the additional COVID-19 supports from both federal and provincial governments as we navigated this challenging year. We are thankful that we realized budget savings without layoffs or compromising hours of operations. Thank you for the ongoing support of all our municipal partners and to the Province of Manitoba for their support of libraries.

**Bud Sigurdson, Chairperson**

## Director's Report

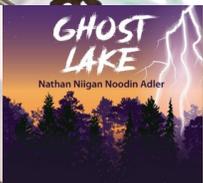
Before I reached my one year anniversary as Director, COVID-19 had erupted and changed our lives. March of 2020 was likely one of the most challenging months that this generation will ever collectively face. There were plenty of sleepless nights pondering the closure of libraries, and basically everything else, during the first provincial lock down. It was a scramble to develop policy and procedures to guide our large organization through the closure and subsequent reopening process. The biggest positive from last spring was seeing our large and geographically dispersed team of librarians support one another and figure out how to serve our faithful patrons during a global health crisis.

Our team perfected curbside library service. They navigated managing newly imposed occupancy rates. They cleaned and sanitized like never before. They managed contact tracing in an environment where privacy is sacred. They helped people understand what was happening in their communities and quickly changing health restrictions. They worried about their patrons and reached out to them through telephone and social media. Everyone witnessed the importance of libraries and the access to information and entertainment that they provide. Maintaining access to our diverse library collection of physical and electronic materials and virtual programming was important to fostering wellbeing and connectivity during Public Health restrictions. We quickly connected with other library systems and Provincial officials during the first lockdown, to follow research developments, and feel confident as we began to provide safe library services in times of uncertainty.

We applied for federal and provincial COVID-19 supports that libraries were eligible for in 2020. Some of those supports were project specific and aimed at enhancing our library services in the Parkland. Others are able to be set aside in a small surplus for future unforeseen costs. This is a small measure of comfort, as libraries have not seen funding increases in many years, yet the costs of operating continue to increase. This past year has reminded us to expect the unexpected.

**Alison Moss, Director**



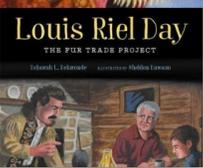
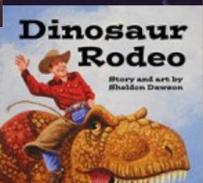


WINNIPEGOSIS LIBRARY

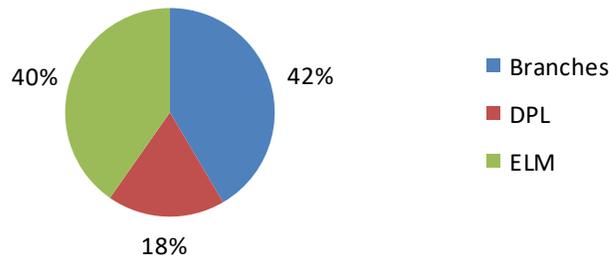
# Writer-In-Residence

Are you interested in writing? Deborah Delaronde-Falk is offering a unique opportunity for writers of all ages. A series of Zoom workshops with published authors and illustrators, plus mentorship, will be offered free of charge from January to June 2021.

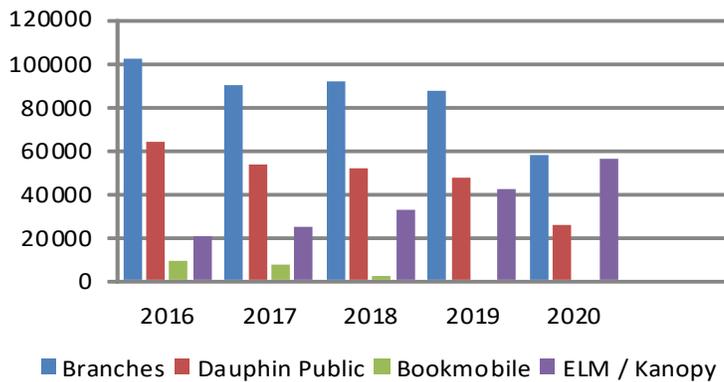
Participants must register. Email [deborahdelarondefalk@gmail.com](mailto:deborahdelarondefalk@gmail.com) for more information.



## PRL Circ 2020



## PRL Circ 5 Year Trend



## BRANCH CIRCULATION

COMMUNITY	Y2019	Y2020
Birch River	2,814	1,254
Birtle	5,093	3,878
Bowsman	1,928	1,771
Dauphin	47,537	25,406
Erickson	5,089	3,110
Eriksdale	4,045	2,678
Foxwarren	747	531
Gilbert Plains	3,891	2,305
Gladstone	6,807	4,542
Grandview	5,987	4,295
Hamiota	7,172	5,550
Langruth	1,350	186
McCreary	2,998	1,479
Minitonas	2,842	2,108
Ochre River	3,279	1,641
Roblin	7,506	5,103
Rosburn	2,603	1,714
Shoal Lake	4,251	3,324
Siglunes	5,517	2,409
St. Lazare	2,341	1,603
Ste. Rose	4,585	3,300
Strathclair	1,728	1,258
Winnipegosis	3,831	2,332
Other (mail-out)	1,027	1,322

## Municipalities

Clanwilliam-Erickson  
 Dauphin (RM)  
 Dauphin (City)  
 Ellice-Archie  
 Ethelbert  
  
 Gilbert Plains  
 Grahamdale  
 Grandview  
 Hamiota  
 Lakeshore  
 McCreary  
 Minitonas-Bowsman  
 Mossey River  
 Mountain  
 Prairie View  
 Roblin  
 Rosburn  
 Ste. Rose  
 West Interlake  
 WestLake Gladstone  
 Yellowhead

## Board Members

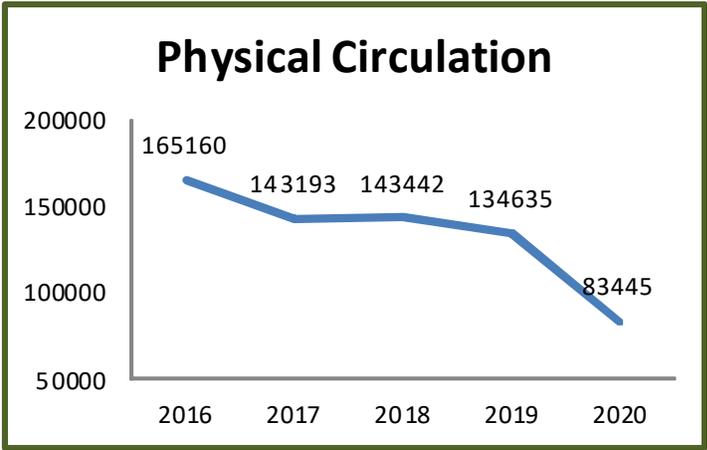
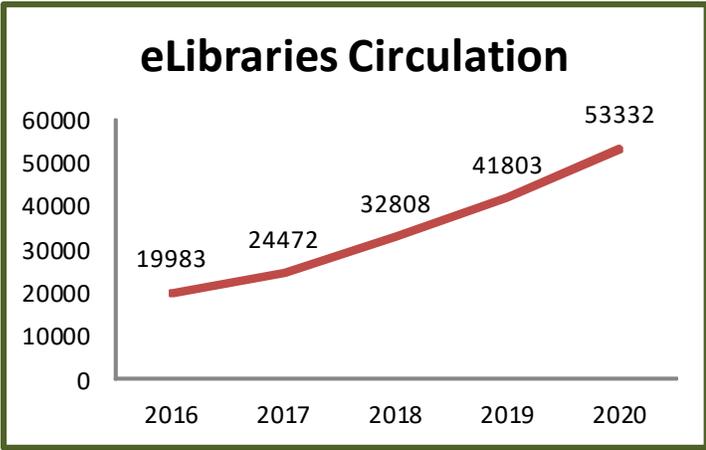
Cody Cameron  
 Midge Sametz  
 Allen Dowhan  
 Marla Dyke  
 S. Semchyshyn (past)  
 Dave Anders  
 Ryan Paziuk  
 Greg Jabusch  
 Dwayne Bomak  
 Larry Oakden  
 Jean Geisel  
 Donna Duggan  
 Courtney Densen  
 Reynold Sahulka  
 Nestor Rizok  
 David Howard  
 Karol Kozmeniuk  
 Kerry Lawless  
 Shari Shankaruk  
 Penny Wainwright  
 Bud Sigurdson  
 Olga Woychyshyn

## Additional Stats

Visitor Counts	77,468
Computer Bookings	7,172
Program Participants	12,860
E books & E-audio circ.	53,332

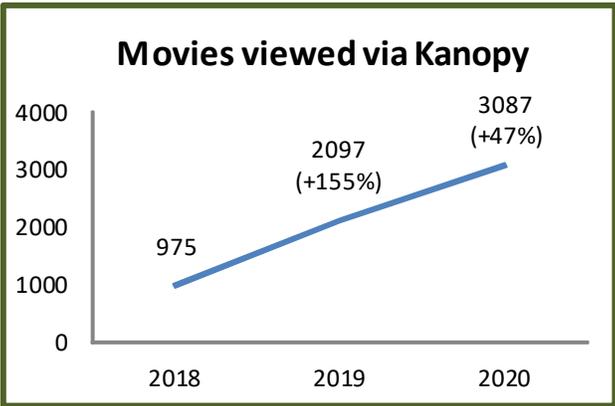
## Materials Collection

Adult Fiction	22,768
Adult Non-Fiction	15,336
Children's Fiction	24,447
Children's Non-Fiction	8,388
Picture Books	7,797
Large Print	5,875
Paperbacks	31,959
DVDs / Audiocassettes	5,539
French	2,268
e-book / e- audios	<u>1,495</u>
	125,862



**Circulation Notes:**

While our buildings are the cornerstone of our services, there has been increased demand for our electronic libraries. Circulation of eBooks and Audiobooks via Overdrive are still seeing approximately 25 to 35% increases in growth over the last four years. Even some of our smaller online services, such as Kanopy, have been enjoying similar growth rates that have helped offset some of the more unfortunate realities of the past year. We are confident in our investment in these platforms and we are excited to launch access to platforms such as PressReader and Creativebug allowing our patrons access to magazines and instructional classes free of charge and on demand. Neither platform limits patron usage.



To access any of these amazing services,  
 Please visit our website at:  
**Parklandlib.mb.ca**  
 And for more updates please follow 'Parkland Regional Library' on Facebook!