



DAUPHIN PUBLIC LIBRARY 2020 ANNUAL REPORT

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VISUALS



LIBRARY REPORT

What a year 2020 was! Our library team faced the pressures associated with COVID-19 with grace and good humor. Dauphin Public Library, is the largest branch of the Parkland Regional Library system. We operate 23 libraries, in 21 partner municipalities. Dauphin Public Library, as the main branch, plays a special role in serving our region.

Before I reached my first anniversary as Director, COVID-19 had changed our world. The Dauphin Public Library team helped work through the key challenges that libraries had to navigate, as we adapted services to comply with health restrictions. We worked with other libraries across the province, and Public Health officials, to follow research developments, and establish policy and procedures to safely provide library service during a global health pandemic.

After the initial lock down in March, we were able to adapt our service model. We managed the flow of patrons based on health restrictions and library size, and tracked guests to the library. When restrictions further tightened, we moved back to curbside library service. This year has taught us all about balance and valuing the little freedoms that we used to take for granted. Never did we imagine that visiting our beloved library, could have serious health and safety consequences. As we move forward, we will continue to offer adjusted services that will best meet the needs of our patrons.

Dauphin Public Library has been a leader in learning to create and deliver virtual programming. Since the shift to online programming in April, DPL has engaged with more than 12,000 people through virtual story time and Infant Rhyme Time Live. South Parkland Healthy Child Coalition provided a grant to purchase audiovisual equipment and a green screen. We are continuing to learn and hone our technique.

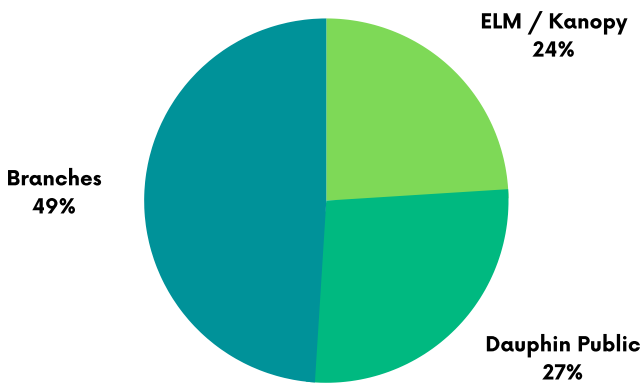
Alison Moss, Director



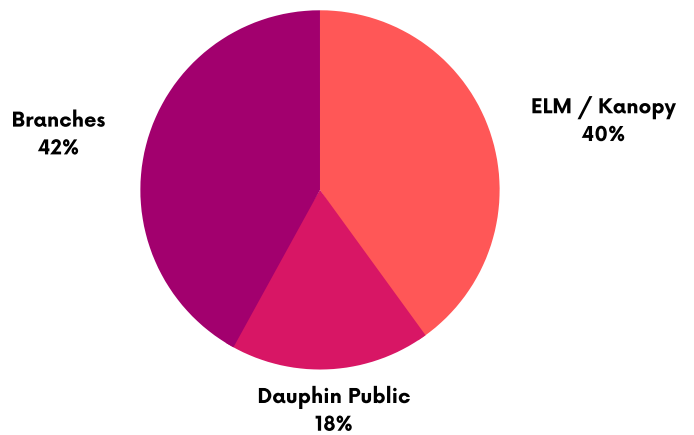
LIBRARY USE

	Print Circulation		Non-Print	ELM	Total Circulations	Internet Sessions
	Junior	Adult				
Y2019	9,063	24,340	14,134	15,987	63,524	12,378
Y2020	5,914	14,509	4,983	21,333	46,739	4,190

**Proportional Circulation
2019**

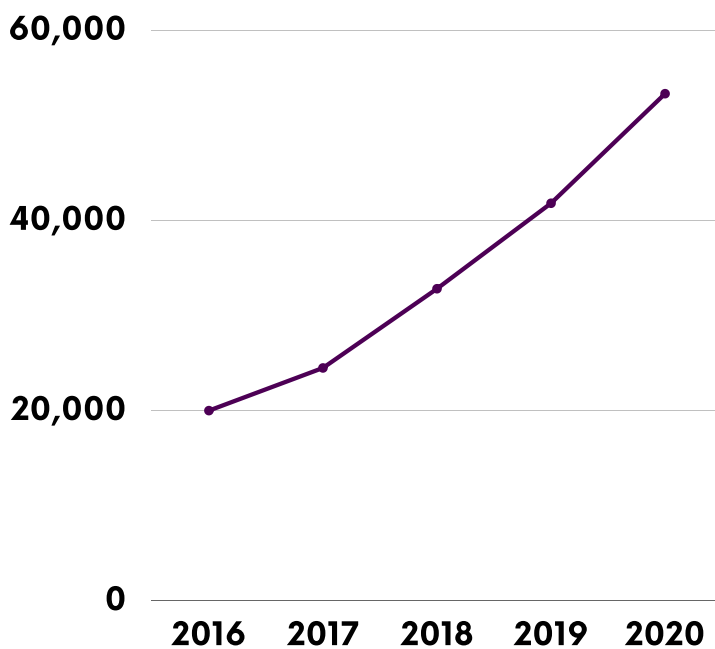


**Proportional Circulation
2020**

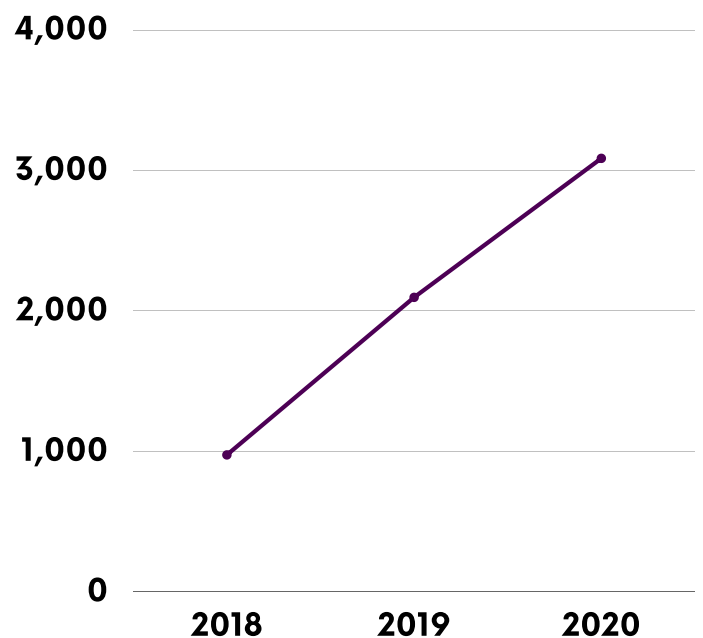


LIBRARY USE

eLibraries Circulations



Films viewed on Kanopy



While the library building is the cornerstone of our services, there has been an increased demand for electronic library resources.

Circulation of e-books and e-audiobooks through Libby are still seeing 25 to 30% increases in growth. Kanopy, our online streaming service, has also seen a large increase in usage. In 2020, we invested in Creativebug and PressReader, providing unlimited access to newspapers, magazines and instructional classes free of charge and on demand. Neither platform limits usage.

SPECIAL PROJECTS & GRANTS

Dauphin Public Library was very successful in securing grants for special projects in 2020. Our goal going into 2020 was to work towards creating a greener, more energy efficient building. We were awarded a Manitoba Building Sustainable Communities grant to address the building envelop. Our windows on the east and south side of the building needed to be replaced.

Many were cracked, and simply at the end of their lifespan. The front vestibule will also be addressed to create a safer, warmer entrance into the library. This work will be completed by the end of March 2021.

The City of Dauphin generously matched the Provincial contribution for this project. Dauphin Neighbourhood Renewal has also provided a small grant towards the new windows.

The Dauphin and District Community Foundation provided very generous support to renovate the children's area. Local artists and wood workers were commissioned ensuring a "made in Dauphin" approach.

Children will enjoy a beautiful hand crafted log cabin reading nook.

Shelving has been repurposed with live edge timbers, and a grassy green carpet will complete the space. The room will also have new windows, creating a cozier space. The Foundation also provided a new outdoor gathering space this year.

South Parkland Healthy Child provided support to purchase interactive furniture and audiovisual equipment. We are waiting patiently for the coolest log puppet stage!

Dauphin Co-op, through the Communities in Full Colour Program, donated paint for the entire library. This is an ongoing work in progress!

The Kimberley Foundation provided support to purchase webcams, microphones and speakers for all of our branches. DPL led the grant and distribution the mailout. We are excited to have a new way to connect with our team and communities.

Manitoba	\$75,000
City of Dauphin	\$60,000
DDCF	\$28,613
SPHCC	\$6,150
DNRC	\$2,500



**THANK
YOU!**